

# HETLAND

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## HALL HOTEL

The RAD Hotel Group are a multi-award winning, ambitious group of hotels in the West of Scotland. At present, the group boasts The Lochside House Hotel Lodges & Spa (New Cumnock), The Radstone Hotel (Larkhall), The Carlton Hotel (Prestwick), The Royal Hotel (Cumnock) and Hetland Hall Hotel (Dumfries). Renowned for providing an exceptional customer experience regardless the purpose of a visit, we are looking to expand our team due to continued growth.

We are seeking Bar & Service Staff at Hetland Hall Hotel, Dumfries.

Your duties will include:

- Service of food and alcoholic beverages throughout the hotel
- Taking and recording of food orders efficiently and relaying information for charging and to relevant staff
- Ensuring that food service sequence runs smoothly throughout the hotel and that guests are served swiftly and efficiently at all times
- Ensuring that all resident food bills are charged to correct room and signed for by guests.
- Service of food and beverages to all guests and visitors of the hotel
- Ensuring the comfort and safety of all guests within the hotel.
- Adhering to all instructions as given by Restaurant/Hotel Manager.
- Ensuring working and public areas are kept clean and tidy and safe from hazards

We are looking for people that demonstrate RAD Hotel Group's values of being Genuine, Confident, Committed and a passion for excellent customer service – just like we do!

In order to be successful candidates must possess:

- Experience in hospitality would be advantageous
- Passion for delivering excellent customer service
- Demonstrate personality
- Excellent communication skills
- Professionally presented
- Strong time management and organisational skills

In return you'll receive a competitive rate, participation within RAD Group Employee Incentives, whilst receiving ongoing training and development and fantastic career opportunities. This is a great opportunity for a committed individual to progress their career.

If you, or someone you may know is interested in this opportunity, click "apply now". If this position isn't for you, but you are interested in other position at RAD Hotel Group, forward your CV and covering letter to the recruitment email provided.